

**DiGiQuest HD**

*Digital Satellite Receiver*

*Digital Satellite Receiver*

*Nagra / Conax*



**Manual**  
**Owner's manual**

**NAGRAMSION**



**[Italian]**

# Safety and Precautions

**WARNING:** To reduce the risk of shock, electric do not open the cabinet. Any intervention must be entrusted to a technician specialized. Opening the receiver automatically invalidates the

guarantee.



This symbol indicates dangerous voltage inside the product, creating the risk of electric shock and personal injury.



This symbol indicates that there are important instructions accompanying the appliance.

**ATTENTION: the only way to disconnect the decoder from the mains is to remove the power supply plug from the socket. High voltage is present even when the appliance is in stand-by mode.**

Read the manual carefully before starting to use the decoder. Keep the instructions for future reference. Do not open the appliance, touching the internal components could cause electric shock. Contact with a voltage of 110-240 V AC can be fatal. Before connecting the decoder to the power supply, make sure that all connections have been made correctly. Always disconnect the decoder from the power outlet before connecting or disconnecting cables. Failure to observe these precautions can result in damage, fire or electric shock, possibly resulting in serious injury!

**POWER NETWORK.** The purchased model requires a power supply: the user is required to use the one supplied with the decoder in order to avoid damage to the device itself. The use of a power supply other than the one supplied will result in the automatic exemption from any liability for the manufacturer (distributor). Connect to mains power supply AC 220V, 50/60 Hz. Consult your energy manager if you are unsure of the characteristics of your electrical network. Do not attempt to repair or splice the power cord. Do not tamper with the power cord or plug. Make sure before use that the power cord is not damaged, knotted or pinched. It is advisable to disconnect the decoder from the power supply if it is not used for a long period of time, during thunderstorms or particular phenomena. Never remove the plug from a socket by pulling on the cable, avoid touching the pins. Do not perform connection or disconnection operations with wet hands or bare feet. Do not use objects such as levers to remove the plug from an outlet. The power cord should be protected by a plastic cover to prevent it from being damaged or stepped on. Immediately disconnect the decoder from the power supply if you notice a smell of burning or smoke: contact support. The socket must be easily accessible in order to allow quick disconnection of the receiver in case of need.

**OVERLOAD.** Do not overload the power outlet, extension cord or adapter, as this may cause a fire or electric shock. Always use certified standard cables. Do not connect or modify cables while the decoder is connected to the power supply. Do not use damaged power extension cords - they could cause electric shock or fire.

**LIQUIDS.** Do not expose the product to drops or splashes of liquids and do not place any objects with liquid inside, such as vases or the like, on the apparatus. Do not place in humid places and never touch with wet or damp hands or during thunderstorms. If a liquid enters the decoder, disconnect it immediately and contact a technician. Do not touch the device with your hands before it has been disconnected.

**CLEANING.** Before cleaning the receiver, disconnect the power cord from the outlet. For dusting, always use a slightly damp cloth (without solvents or detergents).

**VENTILATION.** Receiver slots should be left uncovered to allow for proper ventilation. Leave enough space around the appliance to ensure proper ventilation or in close contact with other equipment, to allow adequate ventilation it is advisable to provide a minimum distance of 10 cm on both sides and 15 cm above the appliance. The ventilation slots must be free, not obstructed by the presence of objects such as newspapers, tablecloths, upholstery fabrics, curtains, carpets, etc. Do not place the appliance on carpets or similar.

**OBJECTS.** Never insert objects into the slots of the receiver. Falling objects into the unit through the ventilation slots can cause serious damage. If this happens, disconnect the decoder and contact a technician.

**USE RESERVED FOR ADULTS.** The purchased good is a sophisticated electronic device which is absolutely unsuitable for use by minors. We are not liable for damage to persons and property resulting from the use of the goods by minors. Keep the appliance out of the reach of children. Plastic bags in packaging can be dangerous. To avoid suffocation, keep the

bags out of the reach of children. Batteries and other small parts can be swallowed by children. It is recommended to keep them out of their reach.

**ACCESSORIES.** Do not use non-original accessories or spare parts, they could cause damage to the receiver.

**CONNECTION TO TV OR OTHER APPLIANCES.** Disconnect the appliance from the power outlet before connecting or disconnecting cables. Before making connections with other devices, read the instructions for use of the devices themselves. The antenna must be installed by a specialized technician. **LEASE.** The digital receiver is only suitable for indoor use. Install the receiver in places protected from direct sunlight or rain. Do not place near heat sources to avoid overheating. Do not place any other electronic equipment on the receiver. Do not use the appliance in areas under pressure. Do not place candles or lamps on top of the receiver. Place horizontally and on stable surfaces, away from vibrations. If the appliance is moved from a warm to a cold environment, problems may arise. Switch off and switch on again after 1- 2 hours. The product must be handled with caution: fast and careless movements can damage the components.

**REPAIRS.** Do not open the receiver, the voltage inside it is present even when it is switched off. For any faults always contact qualified personnel. Opening the receiver automatically invalidates the guarantee.

**SOFTWARE.** The manufacturer (distributor) supplies the product with resident software and, without prejudice to the provisions of mandatory legal provisions, remains exempt from any civil, criminal and administrative liability in the event of use of the Product with any third party software or configuration that is not been installed or supplied by the same.

This device complies with the requirements set by the directive 2002/21 / EC on the issue of television signals, implemented in Italy with Legislative Decree 2003/259 as amended by Legislative Decree no. 70 dated 28/05/2012. In particular, the aforementioned equipment complies with the requirements set by the joint technical committee (JTC) UER / ETSI / CENELEC standard "DVB" Digital Video Broadcasting.



DIGIQUEST SOLUTIONS surl declares that this product 2014/53 complies with directive/ EU. The complete text of the EC declaration of conformity is available at the following internet address: <https://www.digiquest.it/certificazioni>



### **INFORMATION TO USERS**

**pursuant to art. 26 of the Legislative Decree 14 March 2014, n. 49**

#### **"Information for users"**

The crossed-out bin symbol shown on the equipment indicates that the product at the end of its useful life must be collected separately from other waste. The user must, therefore, deliver the equipment complete with the essential components at the end of its life to suitable separate collection centers for electronic and electrotechnical waste, or return it to the retailer when purchasing new equipment of an equivalent type, at the rate of one by one. Adequate separate collection for the subsequent forwarding of the discharged equipment for recycling, treatment and environmentally compatible disposal helps to avoid possible negative effects on the environment and health and favors the recycling of the materials of which the equipment is composed. Illegal disposal of the product by the user entails the application of administrative sanctions pursuant to Legislative Decree n. 152/2006 (part 4 art. 255).



1.: switch on / off in stand-byswitching

**NOTE:** when on from stand-by, the receiver can have different reaction times, refer to the paragraph Energy saving.

**2. CHANNEL ▲ :** to go to the next channel or move the cursor in the menus.

**3. CHANNEL ▼ :** to go to the previous channel or move the cursor in the menus.

**4. IR: infrared** sensor for remote control

**5. Green LED:** remote control action LED indicator (flashing) **6.**

**Red LED:** stand-by status LED indicator

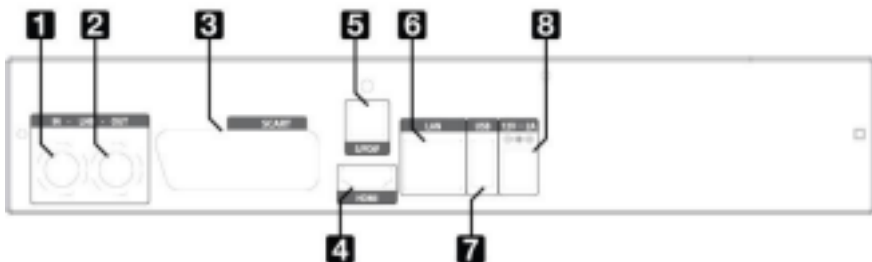
**7. Display:** LED, 7 segments, 4 digits.

**8. Door / 2 Smart-Card Readers:** front slot for smart-card insertion of two different operators. **ATTENTION:** the card must be inserted with the gold chip facing up.

For the use of the tivùsat or Nagravisión and Conax paid services and the management of the related smart-cards, refer to the user manual supplied with them.

**[English]**

## Rear panel



**1. LNB IN:** for connection to the dish. **NOTE:** To view the tivùsat service, the dish must be pointed at the HotBird 13 ° East satellite. **2. LNB OUT:** satellite signal loop output, for connecting an additional satellite receiver. To be able to use it, you

will need to activate the Loophrough option from the Installation> Antenna Setup menu.

## WARNINGS

- If two receivers are connected to the antenna signal in cascade through the LNB OUT through connector, they cannot operate simultaneously. When one receiver is switched on, the other must be placed in stand-by (with the tuner not active) and vice versa.

- To connect several receivers to an SCR system, do not use the antenna loop (LNB OUT), but use a suitable external signal divider. **3. TV SCART:** for connection to TV with scart cable to be used as an alternative to HDMI output if the connected display / TV does not have an HDMI input.

**4. HDMI:** output for HD Audio and Video connection with HDMI cable, to be connected to HDCP compatible displays.

**NOTE:** if the screen connected to the receiver via HDMI interface presents viewing difficulties, first connect the receiver via SCART and adjust the Video Resolution from the Settings> A / V Settings menu of the same receiver, respecting the characteristics of the connected screen.

**5. S / PDIF:** for connecting a digital amplifier (dolby digital), for external home-theater amplifiers.

**6. LAN:** for connection to the network. Ethernet connector for broadband connection of the return channel.


**7. USB:** USB 2.0 port for upgrade.


**8. 12V:** for connecting the power supply. Power supply included in the package: IN 90 / 250V AC, 50 / 60Hz; OUT: 12V consumption max 24 W. To be connected in turn to a 230V ~ electrical socket.

**[English]**

## Remote control



: power on / standby mode

: key not active

**VF:** set video format

**AR:** set resolution

**SAT:** set / select satellite

: switch between TV and Radio mode

**Numeric keys:** to select channels by numbers or enter numbers or letters in the various menu options

**Menu:** to display the main menu

**FAV:** to open the favorite list (if it has been created)

**Colored keys:** to call up various functions in the various

menus

**Text:** to open teletext (if supported)

**Mute:** disable or enable audio

**:** to move up or down in the menu

**OK:** to select an option in the menu or confirm a selection.

**←** : to move the cursor left or right within the menus

**Back:** to return to the last channel displayed

**Exit:** to exit the current menu, step by step. To cancel the selection made and exit the menu

**V + / V-:** adjust the volume

**APP:** view the interactive applications MHP

**EPG:** view the electronic program guide \*

**P + / P-:** select the previous or channel next

**Audio:** select language and mode audio \*

**Sub:** show the list of subtitle languages \*

**List:** show the channel list

**Info:** show the information panel

(\* Information about programs, subtitles, teletext, additional audio tracks and MHP applications are provided by the television broadcaster of the tuned channel; such data may be incomplete or unavailable.

**[English]**

## Battery installation and precautions

Install batteries in the remote control, **always use alkaline batteries (AAA)**.

**ATTENTION:** Careless use of batteries can cause explosions, corrosion and the production of acidic liquid. Use them wisely to avoid acid leakage. If liquid is produced, remove it from the inside of the remote control and insert new batteries. When inserting the batteries, make sure to align the + and - polarity. Take them out if you plan not to use the product for a long period of time. Do not leave dead batteries inserted. Do not throw batteries into fire and do not short circuit, open them or subject them to excessive heat. The batteries are not rechargeable, do not try to recharge them. Replace the batteries with the same or equivalent type recommended by the factory. Do not use a new battery and an old one, or batteries of different types, replace them both with the same new ones. Do not dispose of the batteries in the environment.

The product works with batteries that fall under the European directive 2013/56 / EU (implemented in Italy with Legislative Decree no. 27 of 15/02/2016) and which cannot be disposed of with normal household waste. Please inform yourself about the local regulations regarding the separate collection of batteries: correct disposal allows you to avoid negative consequences for the environment and health.



## Connections

**Do not connect the receiver to the mains until all connections have been made and checked.**

### Connecting to TV and Hi-Fi

1. On a TV with HDMI connection, use an HDMI cable. Plug the cable into the HDMI output of the receiver and the other end into the HDMI input of the TV. In this case, no audio connections are required because the HDMI output provides stereo audio or Dolby Digital.

**ATTENTION:** when the decoder is connected to the **TV via HDMI it is necessary to select the right AV mode** using the TV remote control (depending on the brand it can be identified among SOURCE, INPUT, AV, AUX, ZERO, etc.) otherwise no image appears .

2. On a TV with no HDMI connection but with SCART, connect the SCART cable to the TV and the other end to the back of the receiver.

3. The **S / PDIF output** is used for connecting a digital amplifier (Dolby Digital).

### Connecting to the Antenna

Connect the dish to the LNB IN input of the decoder.

### Connection with motorized system (DiSEqC 1.0, 1.1, 1.2 and 1.3 and Usals)

Connect one end of the coaxial cable to the LNB IN input on the receiver and the other to the DiSEqC motor. This allows you to enter multiple satellites at the same time.

### *[Italiano]*

If you have two or more fixed dishes and / or more LNBs, it is recommended to use a DiSEqC switch. Connect the coaxial cable to the first LNB of the DiSEqC switch and the second cable to the second LNB.

If you have an SCR LNB, select and set the relevant channel.

## Turning on for the first time

Once you have made all the necessary connections, you can start using the receiver.

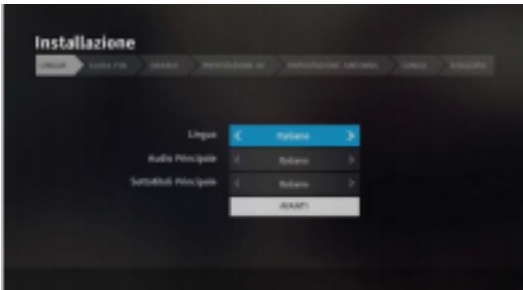
1. After connecting the power supply, connect the decoder to the power outlet.
2. Check that the TV is turned on.
3. Check that the correct A / V source has been selected on the TV where the decoder is connected.
4. Insert the batteries into the remote control.

5. Press the button on the remote control.

The receiver needs just over a minute to become operational: during this period, do not disconnect the power supply and do not use the front buttons of the decoder or those of the remote control. A first installation wizard will appear on the screen. During the procedure, use:

- the arrow keys / to move between the items,
- the arrow keys / to modify the values of the parameters,
- the key **OK** corresponding to a parameter to open the drop-down menu of the relative options or to confirm a value or action,
- the key **OK** corresponding to the NEXT button to continue. Follow the instructions on the screen.

## Language



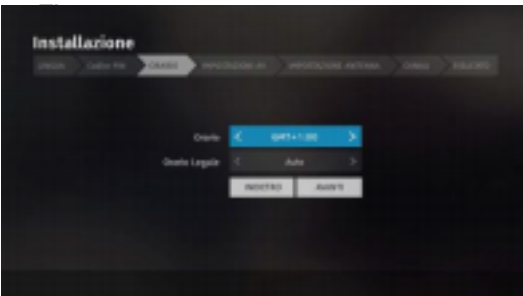
Choose the language for:

- Menu
- Main audio - Main subtitles

**[English]**

## PIN code

Enter the PIN (Personal Identification Number), numeric password four-digit, for Control Parental. Using the buttons numeric on the remote control, enter the code entering it desired in the box New PIN and then confirm it by re-Confirm PIN.



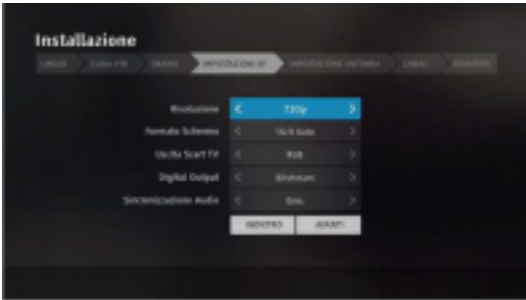
Set the time with reference to Greenwich, for Italy GMT +1: 00.

In Summer Time, it is recommended to keep in mode



automatic(Auto option).

## AV (Audio / Video) Settings



Set the options Audio / Video according to the characteristics of the screen (TV / monitor) connected to the receiver:

- Resolution: resolution video of the digital

HDMI output.

- Screen: format

of the TV / monitor screen connected to the receiver, 16:9 or 4:3, and how the images are presented on the screen:

a. 16:9/4:3 Full Screen: the image will always be adapted to the entire screen size, even distorting it in width or height if the source is not the same size as the screen.

### ***[Italian]***

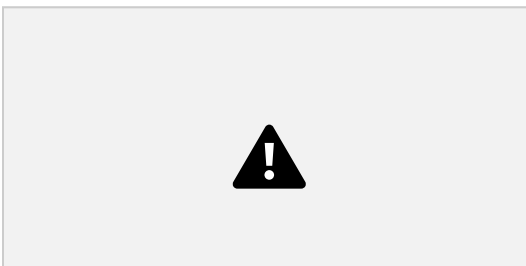
b. 16:9 Pillar Box: When the video source is broadcast in 4:3, the receiver will apply two black bars to the left and right sides of the image to fill the screen without distorting the original image.

c. 16:9 Zoom: 4:3 images are proportionally adapted to the width of the screen, cutting the upper and lower portions. d. 4:3 Letter Box: When the video source is broadcast in 16:9, the receiver will apply two black bars above and below the image to fill the screen without distorting the original image.

is. 4:3 Centered: 16:9 pictures are proportionally adjusted to the height of the screen by cutting off the side portions.

- TV Scart output: color system of analog SCART, RGB or CVBS video output.
- Digital output: encoding the digital, digital stereo (PCM) or original audio output as source (Bitstream).
- Audio Synchronization: audio-video synchronization function, recommended for expert users, to be activated only in case of need.

## Antenna setting



Set the following options according to your system antenna, fixed or motorized

- Satellite
- LNB
- DiSEqC
- LNB power supply

**ATTENTION:**

- The wrong antenna configuration can cause some or all channels not to load. If you do not know the characteristics of your antenna system and / or are unable to properly configure the receiver yourself, we recommend that you contact a professional installer.

- The satellite relating to the tivùsat channels is HotBird 13 ° East, also corresponding to the classic orbital position used for most of the Italian channels. - The Power and Signal Quality indicators refer to the first transponder in the list of the selected satellite.

The following cases are distinguished:

***Fixed antenna system***

**1. SATELLITE:** select the desired satellite. Choose HotBird 13 ° E for the tivùsat channels.

***[English]***

**2. LNB:** type of converter (Low Noise Block converter - LNB) associated with the chosen satellite. Universal is used for satellite systems common in Italy.

**3. DiSEqC:** switching type for controlling the converter associated with the selected satellite. The options are:

a. DISABLE: for a direct connection from the receiver to a single LNB of a fixed or motorized dish.

b. DiSEqC A / B / C / D: in the case of using a multi-satellite system via DiSEqC switch from two to four positions. Each satellite must be associated with the correct A / B / C / D position respecting the relative physical connection to the DiSEqC switch.

c. SCR: for single satellite antenna systems with SCR single-cable multi-user signal distribution.

**4. SCR User Band:** user number corresponding to the channel assigned to the tuner concerned in the SCR system. Each receiver connected to the same system must use a different user band.

**5. SCR:** frequencycenter frequency of the SCR band / channel assigned to the user. Typical values for interfacing with other receivers / tuners are: **User Band 1 2 3 4**

**Frequency 1210 1420 1680 2040**

To define any new frequencies, press thebutton **OK** and select the Add new item.

**6. Power LNB:** for the eventual deactivation of the power supply of the LNB

converter associated with the selected satellite. Generally it must be kept active. Its deactivation is instead useful when building IF-IF distribution systems (for expert users).

**7. Loophrough:** activation of the pass-through output of the TV antenna signal (LNB OUT connector, see par. 2.2), for the connection of an additional satellite receiver.

### **WARNING**

- If two receivers are connected to the looped antenna signal via the LNB OUT feedthrough connector, they cannot operate simultaneously. When one receiver is switched on, the other must be placed in stand-by (with the tuner not powered) and vice versa.

- To connect several receivers to an SCR system, do not use the through antenna connection of the receiver, but use a suitable external signal divider.

### **Motorized antenna system**

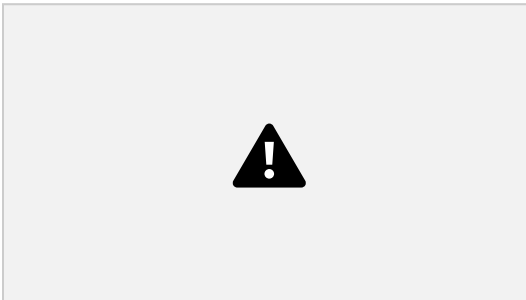
To configure a system with a motorized antenna, press the button **YELLOW Antenna Motor Setting** and select the desired Motor Type:

**[English]**

**1. DiSEqC 1.2** (semi-automatic): from the Motor Setting menu you will have to move manually the antenna and memorize the position of each single satellite concerned, so that the receiver recalls the correct position when tuning channels.

**2. USALS** (automatic), the local LONGITUDE and LATITUDE values must be defined in the Motor Type menu. From this data and the satellite longitude (defined in the Edit Satellite Data menu), the receiver will automatically direct the motor to the exact position when tuning channels.

### **channels**



**LCN:** set the option LCN (sorting function automatic channel)

-Yes (Active)

-No (Off)

If it is active, after scanning the channels, the list of the receiver will first contain the channels of

sorted the tivùsat platform according to the numbering predefined by tivùsat itself; all the other channels will occupy the list starting from position 1000 in sequential storage order. It is recommended to keep this function active. **NOTE**

When the LCN function is active, you will not be able to manually change the channel position number from the menu Channels> Change Channel No., which

will not be displayed in this case.

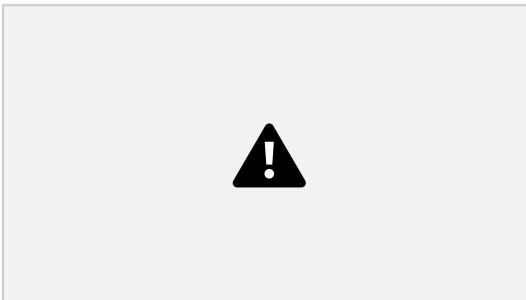
After setting the LCN you will go to the next screen to set the Channel Scan:

**1. SATELLITE.** Choose HotBird 13 ° E, the satellite relating to the tivùsat channels. **2. TRANSPONDER.** Opt for All, in order to scan all available frequencies. In this case, to check the signal using the Signal Strength and Signal Quality indicators visible in the menu, the receiver refers to the first transponder in the list.

**3. TYPE OF RESEARCH.** Use the Tivù + In Chiaro option to search for the channels of the entire tivùsat network and other channels broadcast in the clear. Press **OK** on SEARCH to start the channel scan. It will therefore be necessary to wait several minutes. At the end, confirm by pressing the OK button on Save.

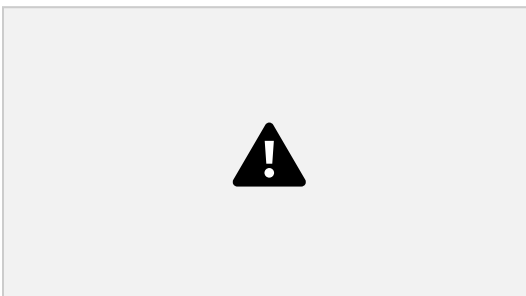
**[English]**

### Result



After all the settings have been set, there will be displayed a screen with the summary of the options selected and the number of TV and services radio stored.

### Watching channels

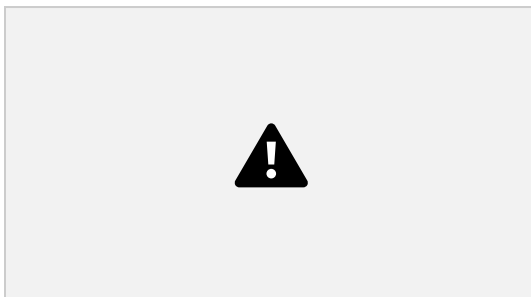


Once this search is finished, to change channels you can:

- press the buttons **P +** and **P -** on the remote control.
- enter the number of the channel desired using the keys numeric **0 ÷ 9** of the remote control.
- press the button **LIST** on the

remote control to access the channel list. A screen will appear with a variety of information as shown below. In the channel list, press the buttons / to select the desired channel. Press **OK** to confirm the channel selection.

### Viewing the Electronic Program



Guide The Electronic Program Guide (EPG) shows the current and upcoming programs that are or will be available on each channel (if the broadcaster provides it) with a short summary for each program. Pressing the button **EPG** displays the EPG

on which you can see the following information:

- Scheduled broadcasts

**[Italian]**

- Program summary
- Broadcast date
- Broadcast time

## Main receiver settings

The first switch-on procedure already allows use base of the handset. Further information on the use of the decoder is provided below

### 1. Protection

#### - Password

The modification of some settings in the menu or access to a protected channel (see the following point Protection of minors) requires the entry of the PIN (or password) set by the when installing the decoder for the first time (see **PIN code** paragraph **settings in the Basic settings**). Successivamente can be customized by accessing Preferences>

#### Change PIN code.

**WARNING:** if you forget the password, you must return the receiver to the initial installation state by means of a reset: menu **Settings > Factory Settings**.

#### - Child Protection

This function, also commonly called Parental Control, controls the vision of some sensitive events. When the tuned channel broadcasts an event with vision protection information from an audience equal to or above the level set in the menu, the receiver will block the channel. The viewing unlock request will appear on the screen by entering the PIN code. The default age level is 18; to change it, go to the menu **Preferences > Minor Protections** and choose the desired value.

### 2. Time AdjustmentTime

To adjust the time, enter the menu **Settings > Zone** and define the parameters below:

- **Time Offset** from the world reference time of the Greenwich Mean Time (GMT). The Italian difference is +1 hour (GMT + 1.00).

-**Time** SummerAutomatic (Auto) or manual (On / Off) correction of the time during the summer / winter time period.

**NOTE:** Not all digital satellite channels broadcast EPG and time information. In addition, the display of EPG data is related to the exact time setting of the receiver. For these reasons, it may happen that this information is not displayed or that it is incorrect.

**[English]**

### 3. Search and update channels

Periodically, as when activating new television and radio services, it is a good idea to keep the channel list updated in the receiver. **NOTE:** searches and updates of non-apartment channels on the tivùsat network take place according to a predefined database. If the transponder of the channel to be searched is not present, it must be added manually. - **Automatic channel update**

The receiver is factory set to automatically update the tivùsat channels in stand-by mode. Alternatively, it can be configured to periodically update the tivùsat channels in stand-by mode or in use mode, according to the parameters defined in the menu **Settings > Channel Update:**

In Standby	Mode In Use Mode	Start update channels
On	Off	60 minutes after stand-by
Off	Off	Never
On	On	In stand-by and in use mode with Update time and Frequency defined in the menu.
Off	On	Only in use mode with Update time and Frequency defined in the menu.

#### - Manual channel search / update

To manually force the search or update of channels, access the menu **Installation** and, depending on the desired search mode, select the submenu **TivùSat** or **Channel Search**.

#### **TivùSat Channel Search Menu**

Update aimed only at tivùsat services by scanning all transponders of the HotBird 13 ° East satellite associated with the tivùsat network. Press **OK** on the **SEARCH** item to start scanning. Alternatively, this type of update can also

be performed from the menu **Settings > Channel Update**, by pressing the button **RED Update Now**.

### **Channel Search Menu Channel**

Manual Scan:

**1. SATELLITE.** Choose the satellite where the relevant channels are present. Pressing the key **OK** will open the list of available satellites, as well as the **Add New** option for adding another satellite.

**WARNING:** the manual addition of a new satellite necessarily requires the manual definition of all the relative transponders as well. **2. TRANSPONDER.** Selection of **All** or a single transponder of the selected satellite, where the channels to be loaded are transmitted. By pressing the key **OK**, the list of available transponders will open and, by opting for **Add**

**[English]**

new TP, you can manually add a new transponder by defining all the transmission parameters.

**WARNING:** if the tivùsat reference transponder is selected (current 10992 / V / 27500), the search will in any case be extended to all the channels belonging to the tivùsat network.

**3. TYPE OF RESEARCH.** Type of services to search for:

- Tivù + In Chiaro (only for HotBird 13 ° East): the channels of the whole tivùsat network and those broadcast in the clear.
- All: any channel, clear or scrambled.
- Free-to-air: only free-to-air channels.

#### **NOTE**

- Gli indicatori di potenza e qualità sono operativi solo in corrispondenza di un transponder valido ed attivo. Se si è scelta l'opzione **Tutti i transponder**, quello di riferimento è il primo della lista predefinita.
- La scansione manuale di un singolo transponder potrebbe portare a risultati fuorvianti, in quanto il decoder è progettato per l'individuazione e l'aggiornamento dell'intero gruppo canali tivùsat. Premere **OK** su **RICERCA** per avviare la scansione. Al termine premere **OK** su **Fine** per memorizzare i canali trovati.

#### **- Reinstallazione lista canali**

Per cancellare l'intera lista canali ed quindi installarla nuovamente, occorre eseguire un ripristino delle impostazioni di fabbrica (vedi 6. Reset di fabbrica). **4.**

#### **Connessione di rete - Ethernet**

Il ricevitore è dotato di un'interfaccia Ethernet 10/100 integrata per lo scambio dati su rete internet a banda larga tramite cavo, dedicata principalmente alla fruizione delle applicazioni MHP dei servizi digitali terrestri.

Per la configurazione dell'interfaccia di rete, accedere al **menu Impostazioni > Impostazioni Ethernet**. Il parametro **Ottieni indirizzo IP** definisce il tipo di configurazione:

**1. Automatica (DHCP):** Applicazione automatica dei parametri di rete tramite protocollo dinamico DHCP.

**2. Manuale:** Impostazione manuale da parte dell'utente dei parametri d'accesso alla rete, utile quanto si vuole assegnare al dispositivo un indirizzo IP statico. Premere SALVA per applicare le impostazioni. Per verificare il risultato positivo, accedere nuovamente al suddetto ed accertarsi che almeno i campi Indirizzo IP e DNS predefinito siano stati popolati con valori diversi da 0.0.0.0. **5.**

### **Aggiornamento software**

Per godere di miglioramenti o eventuali nuove funzioni, si consiglia di tenere sempre aggiornato il software del ricevitore.

Il ricevitore è configurato di fabbrica per effettuare periodicamente l'operazione di aggiornamento in modalità stand-by: quando è disponibile un aggiornamento software ed il ricevitore si trova in stand-by da almeno 45 minuti, l'aggiornamento

**[Italiano]**

viene scaricato ed installato automaticamente, prelevandolo direttamente dal segnale digitale proveniente dall'antenna (metodo detto Over The Air - OTA). Il menu **Impostazioni > Aggiornamento Software** è dedicato alla personalizzazione della modalità di aggiornamento automatico via antenna. Si distinguono i seguenti casi:

<b>Ricerca automatica Standby</b>	<b>Ricerca automatica in modo operativo</b>	<b>Aggiornamento software</b>
Acceso	Spento	45 minuti dopo lo stand-by
Spento	Spento	Mai
Acceso	Acceso	In stand-by e in modalità d'uso con Ora aggiornamento e Frequenza definiti a menu.
Spento	Acceso	Solo in stand-by con Ora aggiornamento e Frequenza definiti a menu.

In alternativa, la ricerca di un nuovo aggiornamento software può essere avviata manualmente premendo il tasto **ROSSO** Aggiorna Adesso.

**AVVERTENZA:** l'operazione di scarico ed installazione di un nuovo software, può richiedere anche ore, soprattutto in caso di ricezione difficoltosa. Durante tale periodo, non interagire col ricevitore e non togliere l'alimentazione: rischio di



blocco irreversibile del ricevitore!

## 6. Reset di Fabbrica

Se necessario, è possibile riportare il ricevitore alle condizioni di fabbrica mediante un reset software, eseguibile dal menu **Impostazioni > Impostazioni di Fabbrica**.

**AVVERTENZA:** l'operazione di reset comporta la rimozione di tutti i canali memorizzati e delle personalizzazioni effettuate dall'utente; verrà comunque mantenuto l'ultima versione software installata.

## 7. Risparmio energetico

Il ricevitore è dotato di un sistema di risparmio energetico. Le relative funzioni possono essere regolate manualmente dal menu **Preferenze > Risparmio Energia**:

**1. Modalità Avvio:** definisce lo stato del decoder in modalità di standby, standby vigile per un riavvio veloce del decoder o standby profondo per il risparmio energetico. In particolare:

- **Modo Eco:** posizionato in stand-by il dispositivo, esso rimarrà dapprima in uno stato di stand-by vigile per un periodo di ottanta minuti, in modo che possa essere reattivo ad una imminente accensione ed effettuare eventuali aggiornamenti. Passato questo arco temporale, il ricevitore passerà in uno stato di stand-by profondo, di risparmio energetico, che comporterà un tempo di reazione

**[Italiano]**

all'accensione di diversi secondi, corrispondente ad un completo riavvio del ricevitore. Invece, se entro ottanta minuti dallo stato di stand-by vigile è programmato un timer di visione, il decoder andrà in stand-by profondo al termine dello stesso timer.

- **Modo Veloce:** posizionato in stand-by il ricevitore, esso rimarrà sempre in uno stato di stand-by vigile, in modo che possa essere reattivo ad un comando di accensione. **NOTA:** in modo eco, il ricevitore può avere diversi tempi di reazione all'accensione dallo stato di standby, a seconda che esso si trovi nello stato di standby profondo o vigile, come descritto in precedenza.

**2. Spegnimento automatico:** passato un determinato arco temporale (es. 3 ore, come da impostazione di fabbrica) in modalità operativa senza alcuna azione da parte dell'utente, il ricevitore passerà automaticamente in modalità standby.

## Problemi e risoluzione

Quando si verifica un inconveniente, prima di richiedere l'intervento dell'assistenza, consultate la tabella riportata di seguito per individuare la causa del problema. A volte basta un semplice controllo o una semplice regolazione da parte dell'utilizzatore per risolvere il problema e ripristinare il funzionamento corretto. Gli inconvenienti più comuni sono generalmente legati al collegamento dei cavi. Se nessuna delle azioni indicate nella tabella aiutano a risolvere il problema, collegatevi al sito [www.digiquest.it](http://www.digiquest.it): sarete guidati velocemente alla

risoluzione del problema, grazie alle diverse possibilità che vi saranno proposte (aggiornamenti disponibili, chat online, form per richiesta assistenza).

Registrati ora sul sito ufficiale all'indirizzo: [www.digiquest.it/registrazione.html](http://www.digiquest.it/registrazione.html)

**NOTA IMPORTANTE: Non aprire mai il ricevitore, pericolo! Inoltre l'apertura invalida la garanzia.**

### **Odore di bruciato**

• Scollegare il decoder dalla presa di corrente e contattare subito l'assistenza.

### **Nessun led acceso su pannello frontale**

- O l'alimentatore o il connettore non sono stati collegati correttamente. Scollegarli o ricollegarli.
- Provare a cambiare la presa di corrente.
- Accertarsi che l'alimentatore sia funzionante. **ATTENZIONE:** rischio di scossa elettrica!

### **Non c'è segnale o è basso**

- Il cavo o lo spinotto dell'antenna non sono inseriti correttamente.
- Il puntamento della parabola non è corretto.
- L'LNB è guasto.
- Controllare la configurazione dell'impianto.

### **Il ricevitore è acceso ma non c'è nessuna immagine o audio**

- Il ricevitore è in modalità standby.
- Il canale non è disponibile.

***[Italiano]***

- E' stato selezionato un canale codificato.
- Controllare le connessioni audio e video.
- Spegnerne il decoder, scollegare la presa dall'alimentazione e riaccendere dopo alcuni minuti.
- Controllare che sia stata selezionata la sorgente AV corretta.

### **No audio**

- Il volume è basso.
  - Il cavo AV (SCART, HDMI o S/PDIF) non inserito è correttamente.
- E' attiva la modalità muto.

### **Le immagini sullo schermo cambiano colore**

- Assicurarsi che il cavo scart sia collegato correttamente.
- Provare a scollegare ea ricollegare tutti i cavi.
- Spegnerne il decoder, scollegare la presa dall'alimentazione e riaccendere dopo alcuni minuti.

### **Il ricevitore non risponde ai comandi del telecomando**

- Le batterie sono state inserite male.
- Le batterie sono scariche.
- Assicurarsi di puntare il telecomando verso il decoder e che non vi siano ostacoli sulla traiettoria.

### **AVVERTENZA**

Generalmente, in caso di comportamento anomalo del ricevitore, un ripristino

delle impostazioni di fabbrica tramite Reset di fabbrica può aiutare a risolvere il problema riscontrato.

### **REGISTRA IL TUO PRODOTTO**

Registra subito il tuo prodotto DiGiQuest per rimanere sempre informato su aggiornamenti software e ottenere il massimo delle prestazioni. Sarai inoltre il primo ad essere informato sulle promozioni, offerte e tutte le novità sui prodotti di prossima uscita.

Registrati ora sul sito ufficiale all'indirizzo:  
[www.digiquest.it/registrazione.html](http://www.digiquest.it/registrazione.html)

***[Italiano]***



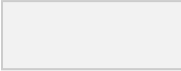
***[Italiano]***

**NOTE:**

Le specifiche tecniche possono variare senza preavviso.

Il contenuto del manuale potrebbe differire dal prodotto o dal software fornito ed è soggetto a modifiche senza preavviso.

Un nuovo software potrebbe cambiare alcune funzionalità del ricevitore. Tutte le applicazioni riprodotte ed i relativi marchi appartengono ai loro legittimi proprietari. In caso di informazioni inesatte, incomplete o erranee o di meri errori di trascrizione il fornitore (distributore) sarà esonerato da ogni responsabilità in merito e potrà rifiutare l'esecuzione della prestazione relativa all'errore.



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